



DEFECTIVE SINK WARRANTY CLAIM REQUEST

DATE (YYYY-MM-DD): _____

BUSINESS NAME: _____

CONTACT NAME: _____

EMAIL ADDRESS: _____

PHONE #: _____

PREMISES ADDRESS: _____

CITY: _____

ZOMODO INVOICE NUMBER	ZOMODO INVOICE DATE	PRODUCT CODE	DATE SOLD	DATE REPORTED	ACTION REQUESTED (FIX/REPLACE)	DEFECT REASON # (SEE BELOW)	QTY	COMMENTS	REFUND CLAIM
									\$
									\$
									\$
									\$
									\$
									\$
									\$
									\$
<i>Example:</i>								TOTAL REFUND CLAIMED	\$
<i>INV-0113</i>	<i>Mar 13th, 2018</i>	<i>MOC356D3</i>	<i>Jun 5th, 2018</i>	<i>Jul 13th, 2018</i>	<i>replace</i>	<i>2</i>	<i>2</i>	<i>Dent in sink, not caused by customer use</i>	<i>\$149.95</i>

REASON: (PLEASE FILL THE SPACE ABOVE WITH THE CORRESPONDING NUMBER)

- 1. drainer waste kit leaking 4 Other (Please Explain):
- 2. bowl defomration
- 3. Rust spots or metal discolouration (NOT SCRATCHING)

REFER CLIENTS TO SINK CARE KITS INCLUDED IN ALL ZOMODO SINK BOXES TO FIX ANY SCRATCHES OR BLEMISHES.

Zomodo does NOT process claims for scratches on sink or other issues as a result of regular wear and tear on the faucet.

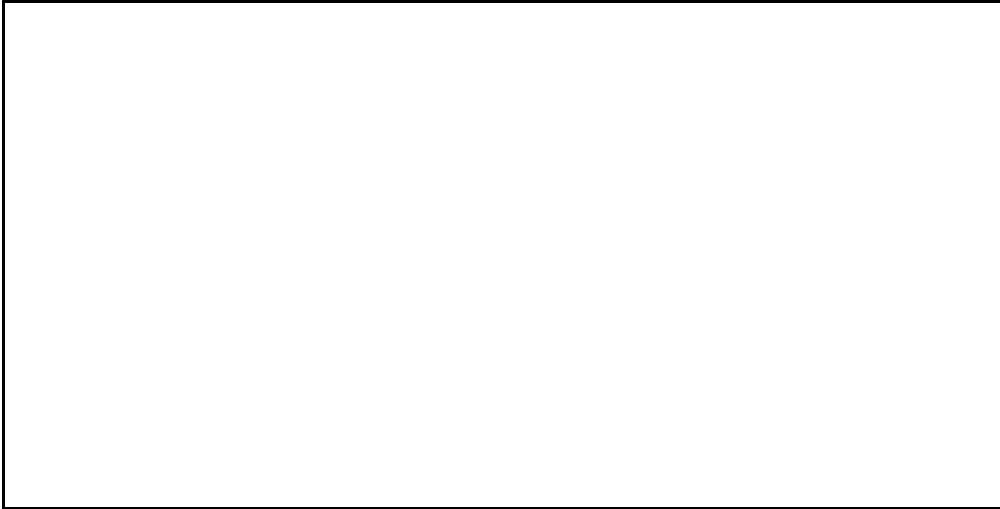
Store Contact's Name _____

Contact's Phone # and Email Address (if different from above) _____

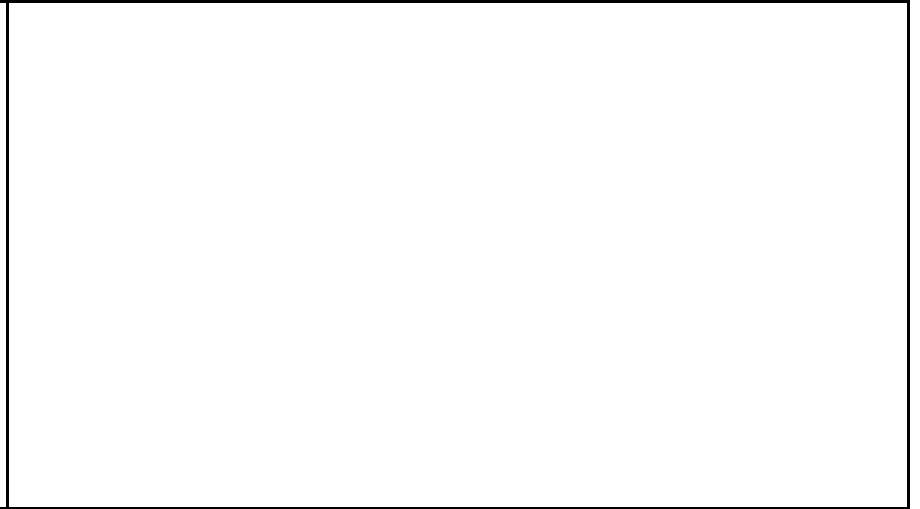
Submit completed form via email to your Zomodo Account Manager and keep a copy for your records.

PHOTOS OF DEFECTIVE PRODUCT:

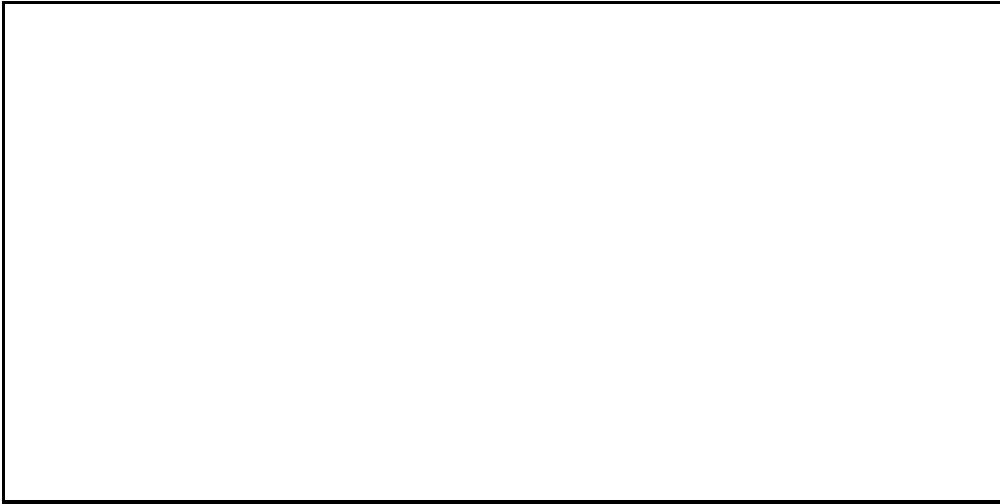
FRONT/SIDE VIEW OF THE FULL PRODUCT



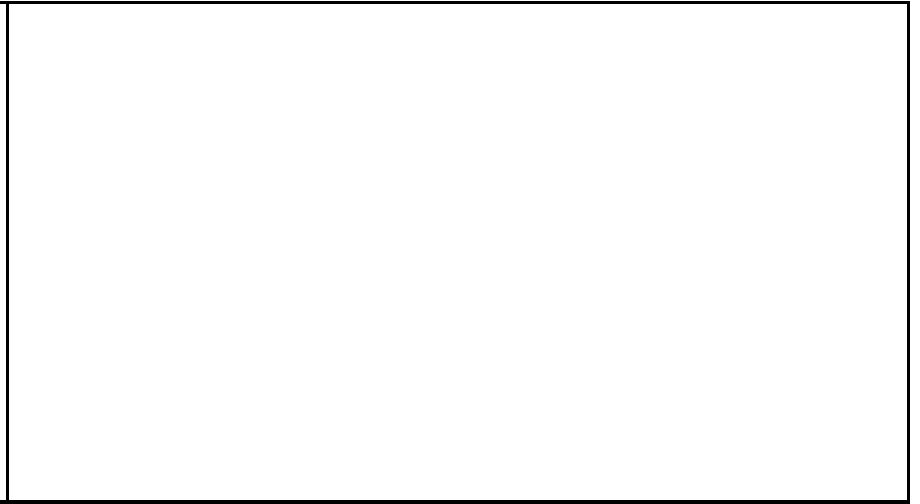
BACK/SIDE VIEW OF THE FULL PRODUCT



CLOSE-UP PHOTO/VIDEO OF DEFECT 1



CLOSE-UP PHOTO/VIDEO OF DEFECT 2



For Zomodo Use Only

Product & Pricing Approval

Date

Inspector (please print name)

Inspector Approval (signature)

Date