



DEFECTIVE FAUCET WARRANTY CLAIM REQUEST

DATE (YYYY-MM-DD): _____

BUSINESS NAME: _____

CONTACT NAME: _____

EMAIL ADDRESS: _____

PHONE #: _____

PREMISES ADDRESS: _____

CITY: _____

ZOMODO INVOICE NUMBER	ZOMODO INVOICE DATE	PRODUCT CODE	DATE SOLD	DATE REPORTED	ACTION REQUESTED (FIX/REPLACE)	DEFECT REASON # (SEE BELOW)	QTY	COMMENTS	REFUND CLAIM
									\$
									\$
									\$
									\$
									\$
									\$
									\$
									\$
<i>Example:</i>								TOTAL REFUND CLAIMED	\$
<i>INV-0113</i>	<i>Mar 13th, 2018</i>	<i>KTC017-BR</i>	<i>Jun 5th, 2018</i>	<i>Jul 13th, 2018</i>	<i>Replace</i>	<i>1</i>	<i>1</i>	<i>Faucet checked and leaky hose confirmed</i>	<i>\$94.95</i>

REASON: (PLEASE FILL THE SPACE ABOVE WITH THE CORRESPONDING NUMBER)

- 1. Hose leaking
- 2. Faucet Head Leaking
- 3. Handle/Knob Issues
- 4. Pull-down won't retract
- 5. Stream/Spray function not working
- 6. Cartirdge replacment needed
- 7. O-Ring replacement needed
- 8. Aerorator replacement needed

9 Other (Please Explain):

Zomodo does NOT process claims for scratches on outer casing of faucet or other issues as a result of regular wear and tear on the faucet.

Store Contact's Name

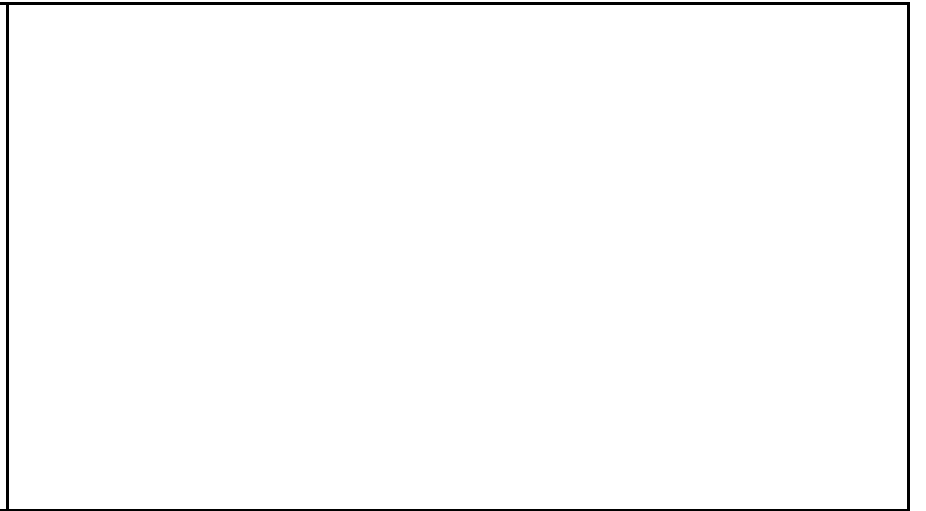
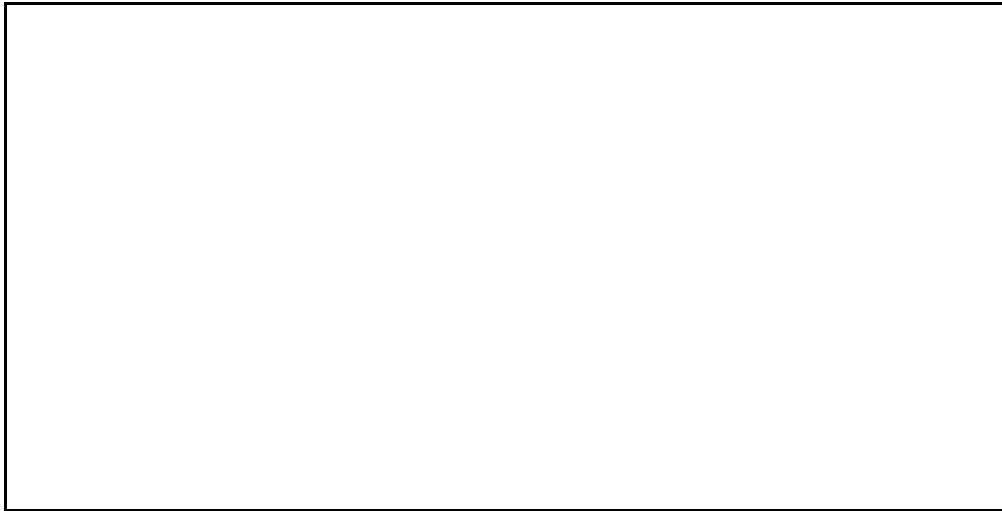
Contact's Phone # and Email Address (if different from above)

Submit completed form via email to your Zomodo Account Manager (faxed copies are no longer accepted) and keep a copy for your records.

PHOTOS OF DEFECTIVE PRODUCT:

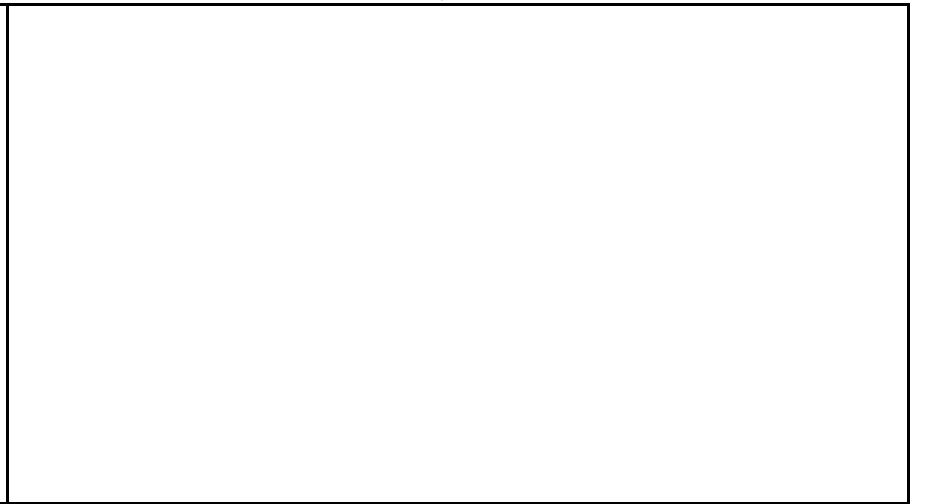
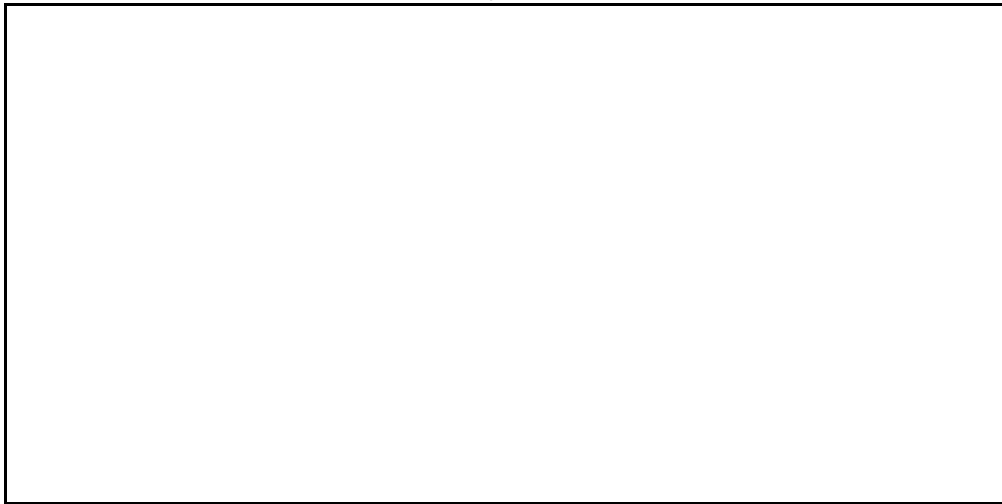
FRONT/SIDE VIEW OF THE FULL PRODUCT

BACK/SIDE VIEW OF THE FULL PRODUCT



CLOSE-UP PHOTO/VIDEO OF DEFECT 1

CLOSE-UP PHOTO/VIDEO OF DEFECT 2



For Zomodo Use Only

Product & Pricing Approval

Date

Inspector (please print name)

Inspector Approval (signature)

Date